

Command & Control Rooms Intelligence Service

Part of the Public Safety and Critical Communications Service Area Package

Detailed examination of the key technologies employed in command and control rooms, including competitive analysis of the top technology and service suppliers

“ The command and control room market is undergoing a period of rapid change as the critical communications industry shifts toward digital and broadband. Combined with underlying consolidation of control rooms, vendors must stay abreast of these changes or be left behind. ”

Paul Bremner

Principal Research Analyst

Command & Control Rooms Intelligence Service

Part of Critical Comms Service Area

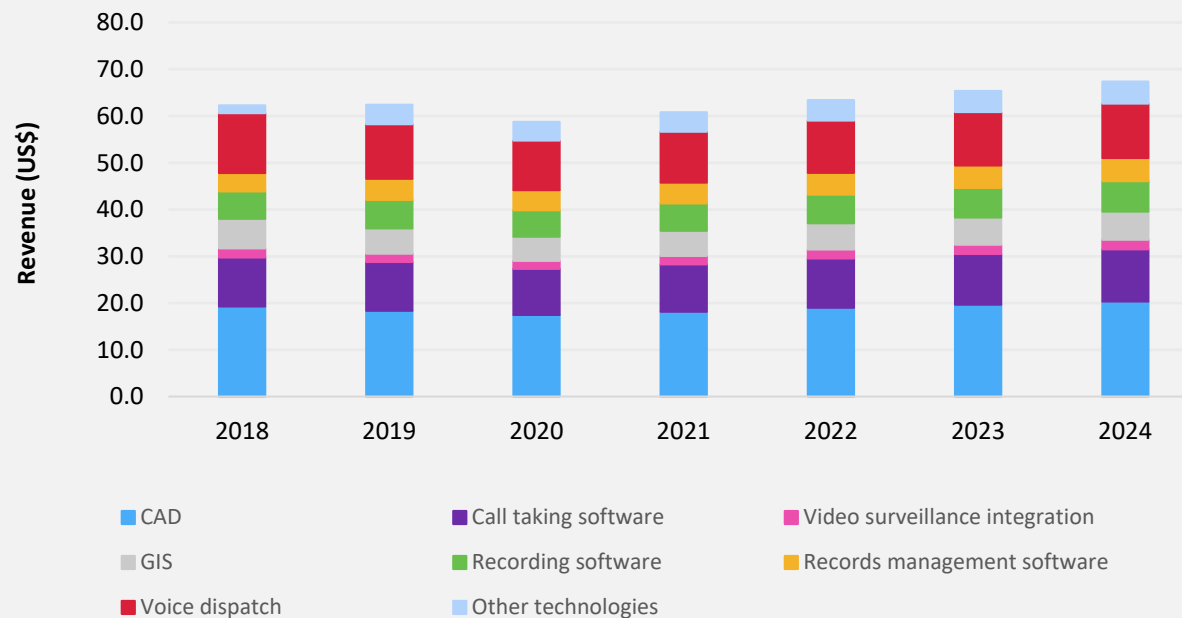
HOW OMDIA HELPS YOU

- Size the markets for vital control room technologies including CAD, GIS, RMS, etc.
- Leverage surveys and forecasts to better understand this market and your customers
- Analyze adoption rates for technologies within control rooms e.g. cloud-based CAD

KEY QUESTIONS ADDRESSED

- Who are the leading CAD and dispatch system providers?
- How many control rooms exist in my target sector and region?
- Which markets offer the best opportunities for control technology suites?
- Which technologies are end users most likely to adopt for the near and long term?
- Which trends and technologies are disrupting traditional command and control centers?

Control room market sized by technology



Command & Control Rooms: Our Expert Analyst



Paul Bremner
Principal Research
Analyst

Command & Control Rooms: Deliverables



FLAGSHIP REPORT AND DATABASE

—Annual—

A comprehensive assessment of command and control room technologies and services covering five-year forecasting and trend analysis for three vertical markets



PROJECT TRACKING DATABASE

—Annual—

Annual database providing data on global command and control projects



ANALYST INSIGHTS

—Ongoing—

Analyst commentary on market shifts, technology and regional developments, vendors, events, and more.



ANALYST ACCESS

—Ongoing—

For prompt responses to urgent and unique questions.

Command & Control Rooms: Databases

Flagship Database

Global database tracking revenues and the installed base for the command and control room market.

DETAILS

Frequency: Annual

Measures

- Revenues
- Installed base

Regions

- EMEA
- Latin America
- Asia Pacific
- North America

COVERAGE

Technologies

- Computer-aided dispatch (CAD)
- Call-taking software
- Geographic information systems (GIS)
- CCTV integration software
- Recording software
- Records management software (RMS)
- Voice dispatch
- Other technologies

Services

Vertical markets

- Public safety
- Transportation
- Utilities

Project Tracking Database

Global database tracking projects for nearly 50 firms since 2015.

This annually updated database collects publicly available data on command and control projects globally. IHSM analysts used sources such as company press releases and websites, critical communications industry news sources and company annual reports to compile this information.

Command & Control Rooms: Reports

Command & Control Rooms Report - 4 Vols

A comprehensive assessment of command and control room technologies and services covering five-year forecasting and trend analysis for three vertical markets: public safety, transportation, and utilities.

Includes market shares for major technology and service providers and supplementary regional Excel databases for the four volumes: North America, EMEA, Latin America, and Asia Pacific.

Frequency: Annual

Market Briefs

Concise deliverables addressing market trends and developments. Past topics have included:

- COVID-19 impacts on the control room market
- Merger & Acquisition (M&A) report
- Ecosystem expansion in ECC's
- Physical security information management (PSIM) software
- Trade show reports from events including: APCO, IWCE, CCW, IACP, BAPCO, ICCRA Congress

Frequency: Ongoing

Related Content: Public Safety and Critical Communications Service Area Coverage



Service Area Package: Public Safety and Critical Communications

Mobile Radio
Intelligence Service

Command and Control Rooms –
Annual Intelligence Service

Broadband Critical
Communications – Annual
Intelligence Service

Transactional reports

- Safe Cities
- Public Safety Technologies

About Omdia's Public Safety and Critical Communications Research

Omdia has been the established market leader in research on the Public Safety & Critical Communications market for over 20 years. Omdia combines market, technology and supply chain analysis and forecasts at every operational step of the value chain with coverage across the full critical communications market and a look to public safety evolution through safe city and new age technology capability.

Omdia covers all LMR markets, including TETRA, P25, DMR, dPMR, NXDN, TETRAPOL, including Critical Communications Broadband LTE/5G, Command & Control, Safe Cities and Public Safety Technologies as well as the infrastructure and accessories to support.

All of the leading manufacturers are on our current client list. We provide a comprehensive portfolio of Public Safety & Critical Communications market research reports, including worldwide studies, technology specific reports, custom and consultancy work and quarterly EMEA and Asian shipment tracking services. These services are tailored to meet the needs of business planners, marketing managers, and executive management.

Our “Ask an Analyst” Service Provides Best in Class Customer Support

Whether you need guidance to navigate the service, information regarding our methodologies or you want to better understand a data trend, Omdia’s support team is here to help.

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ABOUT OMDIA

Omdia is a global technology research powerhouse, established following the merger of the research division of Informa Tech (Ovum, Heavy Reading, and Tractica) and the acquired Omdia technology research portfolio*. We combine the expertise of more than 400 analysts across the entire technology spectrum, covering 150 markets. We publish over 3,000 research reports annually, reaching more than 14,000 subscribers, and cover thousands of technology, media, and telecommunications companies.

Our exhaustive intelligence and deep technology expertise enable us to uncover actionable insights that help our customers connect the dots in today's constantly evolving technology environment and empower them to improve their businesses—today and tomorrow.

* The majority of Omdia technology research products and solutions were acquired by Informa in August 2019 and are now part of Omdia.