



UNIVERSE 2023 Publication Schedule

Technology Area	Lead Analyst	Publication Date	Type
Content Services Platform Solutions	Sue Clark	Jan-23	Update
Digital Banking Platforms	Philip Benton	Jan-23	Update
Serverless	Michael Azoff	Jan-23	New
Protecting and Recovering Data in the Cloud Era	Dennis Hahn	Feb-23	New
DevOps	Michael Azoff	Feb-23	Update*
Unified Communications as a Service	Tim Banting	Mar-23	New
Digital Asset Management	Sue Clark	Jun-23	Update
Identity-as-a-Service Solutions	Don Tait	Jun-23	Update
Risk based vulnerability management	Andrew Braunberg	Jul-23	New
AIOps	Roy Illsley	Jul-23	Update
Cloud-based Core Banking Platforms	Philip Benton	Aug-23	New
Customer Engagement Platforms	Mila D'Antonio	Sept-23	Update
Customer Engagement Platforms in Banking	Charles Juniper	Sept-23	New
CPaaS	Pamela Clark-Dickson	Oct-23	Update
Email Security	Fernando Montenegro	Oct-23	Update
Digital Experience Management	Sue Clarke	Oct-23	Update
Low Code No Code	Michael Azoff	Oct-23	New
Cloud Service Providers	Roy Illsley	Dec-23	Update
Unified Endpoint Management	Adam Holtby	Dec-23	Update
Global IT Security Services	Adam Etherington	Mar-24	Update

*Previously a Market Radar



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Published Reports 2020-22

Technology Area	Lead Analyst	Publication Date	Next Update
Hybrid and Multicloud Management Solutions	Roy Illsley	Sept-20	Nov-22
Digital Experience Management	Sue Clarke	Sept-20	Oct-23
Customer Engagement Platforms	Jeremy Cox	Nov-20	Jul-22
Digital Banking Platforms	Philip Benton	Nov-20	Jan-23
Robotic Process Automation (RPA)	Cassandra Mooshian	Dec-20	Dec-21
IDaaS	Rik Turner	Feb-21	Jun-23
Collaborative Meeting Services	Prachi Nema	Feb-21	Jun-22
IoT Device Management	Sam Lucero	Mar-21	-
Global IT Security Services Provider	Adam Etherington	Mar-21	Oct-22
Enterprise Service Management	Adam Holtby	Apr-21	May-22
Enterprise MLOps Platforms	Bradley Shimmin	Apr-21	
Content Services Solutions	Sue Clarke	Apr-21	Jan-23
AIOPs	Roy Illsley	Jul-21	Jul-23
Email Security	Rik Turner	Sept-21	Sep-23
Privileged Access Management	Don Tait	Sept-21	-
Cloud Service Providers	Roy Illsley	Oct-21	Dec-23
Payment Hubs	Philip Benton	Oct-21	
Next-Generation Security Information and Event Management Solution	Eric Parizo	Nov-21	
Digital Asset Management	Sue Clarke	Oct-21	May-23
Robotic Process Automation (RPA)	Cassandra Mooshian	Nov-21	-
Container Management Solutions	Roy Illsley	Apr-22	
Enterprise Service Management	Adam Holtby	May-22	
CPaaS	Pamela Clark-Dickson	Jun-22	Sept-23
Collaborative Meeting Services	Prachi Nema	Jun-22	
Customer Engagement Platform (CEP) for the Insurance Sector, 2022–23	Charles Juniper	Jul-22	
Modern Data Analytics Platform	Brad Shimmin	Jul-22	
Customer Engagement Platforms	Mila D'Antonio	Jul-22	
Global IT Security Services Provider	Adam Etherington	Oct-22	Nov-23
Hybrid and Multicloud Management	Roy Illsley	Nov-22	
Comprehensive Extended Detection and Response (CXDR) Solution	Eric Parizo	Nov-22	
Digital Workspace Management / Unified Endpoint Management Platforms	Adam Holtby	Dec-22	



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Technology Area	Lead Analyst	Publication Date
Data Fabric	Terry White	Jan-23
Top AI Hardware Startups	Alexander Harrowell	Jan-23
Security Awareness Training Solutions	Curtis Franklin	Apr-23
Cloud Platforms for Games	Liam Deane	Jun-23
AI Processors for the Edge	Alexander Harrowell	Jul-23
Browser Security	Rik Turner	Aug-23
On-premises IaaS Market	Manoj Sukumaran	Sept-23
Secure Access Service Edge (SASE)	Ketaki Borade	Sept-23
Colocation Services	Alan Howard	Sept-23
Embedded Systems Security	Hollie Hennessy	Oct-23
Software-defined Storage	Dennis Hahn	Oct-23
Infrastructure Processing	Aaron Lewis	Oct-23
AI Chipsets for Edge	Alexander Harrowell	Nov-23
Private Networks	Pablo Tomasi	Nov-23
IT Consulting Services	Hansa Iyengar	Dec-23



MARKET RADAR

Published Reports 2020-22

Technology Area	Lead Analyst	Publication Date
Zero Trust Access	Rik Turner	Mar-20
CSPs' Automotive and Connected Car Strategies and Propositions	John Canali	Apr-20
Project Portfolio Management	Terry White	Jul-20
Customer Engagement Solution for CSPs	Adaora Okeleke	Jul-20
AI-enabled Experience Management Platforms	Jeremy Cox	Aug-20
Unified Endpoint Management	Adam Holtby	Aug-20
Team Collaboration Platforms	Tim Banting	Sept-20
Remote production on IP	Kedar Mohite	Sept-20
Outbound Email Security	Rik Turner	Nov-20
Next-Gen App Security (NGAS): Runtime	Rik Turner	Dec-20
AI Services	Hansa Iyengar	Feb-21
US Provider Access Networks	Brian Washburn	May-21
Mobile Security Management Solutions	Adam Holtby	Jun-21
Next-Generation Application Security: Pipeline (Pipeline NGAS)	Rik Turner	Jun-21
Top 25 AI Start-ups	Alexander Harrowell	Jul-21
DevOps Platforms	Terry White	Oct-21
Unified Endpoint Management	Adam Holtby	Nov-21
Cloud Permissions Management	Rik Turner	Mar-22
Quantum Computing	Alexander Harrowell	May-22
Mobile Security Management Solutions	Adam Holtby	Jul-22
Endpoint Security Platforms	Rik Turner	Aug-22
AI Processors for Cloud and Datacenter	Jonathan Cassell	Sept-22
Identity Governance and Administration (IGA)	Don Tait, Rik Turner	Sept-22
Security Operations for Industrial IoT	Hollie Hennessy	Oct-22
Private LTE and 5G Networks for European CSPs	Pablo Tomasi	Nov-22

Principles

- The Omdia Universe is our flagship Vendor Selection methodology designed to robustly and holistically assess key vendors in growing and established technology markets. It evaluates and makes recommendations based each vendor's capability and (with the help of our partner TrustRadius) the experience customers have had with their solution.
- The Omdia Market Radar is designed to evaluate vendors in emerging technology areas. It evaluates the vendors' capability, but is less orientated to market momentum and customer experience due to the technology's relatively nascent status.
- A full list of Omdia's published vendor assessment research is can be found [here](#)

FOR FURTHER HELP

All Omdia Vendor Assessment reports are available to end-users via our Enterprise Technology Advisory Service. For inquiries about this service or feedback on our publication schedule, please contact:

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