



UNIVERSE Publication Schedule 2020-21

Technology Area	Lead Analyst	Publication Date
Hybrid and Multicloud Management Solution	Roy Illsley	Sept-20
Digital Experience Management	Sue Clarke	Sept-20
Customer Engagement Platforms	Jeremy Cox	Nov-20
Digital Banking Platforms	Dan Mayo, Philip Benton	Nov-20
Robotic Process Automation (RPA)	Cassandra Mooshian	Dec-20
IDaaS	Rik Turner	Feb-21
Collaborative Meeting Services	Prachi Nema	Feb-21
IoT Device Management	Sam Lucero	Mar-21
Online Video Platforms	Stelios Kotakis	Mar-21
STB Software	Daniel Simmons	Mar-21
IT Security Services	Adam Etherington, Adrian Ho	Mar-21
Enterprise Service Management	Adam Holtby	Mar-21
Enterprise MLOps Platforms	Bradley Shimmin	Apr-21
Selecting a Content Services Solution	Sue Clarke	Apr-21
AIOps	Roy Illsley	Jun-21
Email Security	Rik Turner	July 21
Chatbots and Virtual Assistants	Mark Beccue	Aug-21
CPaaS	Pamela Clark-Dickson	Aug-21
Payment Hubs	Philip Benton	Sep-21
Cloud Providers	Roy Illsley	Sep-21
Privileged Access Management	Don Tait	Sep-21
SIEM	Eric Parizo	Sep-21
Datalakehouses	Brad Shimmin	Sep-21
Unified Endpoint Management	Adam Holtby	Sep-21
Omnichannel Cloud Contact Center	Ken Landoline	Oct-21
MVNOs MVNO IoT Managed Services	John Canali	Oct-21
Media Asset Management	Andrew Young	Nov-21
Database Management Vendors	Sam Lucero	Nov-21
Enterprise MLOps Platforms	Brad Shimmin	Nov-21
Robotic Process Automation (RPA)	Cassandra Mooshian	Dec-21
Digital Asset Management	Sue Clarke	Dec-21
Key Management	Tanner Johnson	Dec-21



MARKET RADAR Publication Schedule 2020-21

Technology Area	Lead Analyst	Publication Date
Zero Trust Access	Rik Turner	Mar-20
CSPs' Automotive and Connected Car Strategies and Propositions	John Canali	Apr-20
Project Portfolio Management	Terry White	Jul-20
Customer Engagement Solution for CSPs	Adaora Okeleke	Jul-20
AI-enabled Experience Management Platforms	Jeremy Cox	Aug-20
Unified Endpoint Management	Adam Holtby	Aug-20
Team Collaboration Platforms	Tim Banting	Sept-20
Remote production on IP	Kedar Mohite	Sept-20
Outbound Email Security	Rik Turner	Nov-20
Runtime Next-Gen App Security (NGAS)	Rik Turner	Dec-20
AI Services IT System Integrator	Hansa Iyengar, Mark Beccue	Jan-21
Partner Management Solutions	Chantel Cary	Jan-21
Top 25 AI Startups	Aditya Kaul	Mar-21
Private Networks	Brian Washburn	Jun-21
DevOps Platforms	Dan Mayo	Aug-21
Quantum Computing	Aditya Kaul	Sep-21
AI Chipsets for Cloud and Datacenter	Aditya Kaul	Sep-21
AI Chipsets for Edge	Aditya Kaul	Oct-21
Customer Data Platforms	Dan Mayo	Nov-21

Other Vendor Comparison Reports

Report Type	Technology Area	Lead Analyst	Estimated Publication Date (2020)
Scorecard	Major Home Appliances	Blake Kozak	Mar-20
	Video CDN	Andrew Young	Apr-20
	UCaaS North America	Diane Myers	May-20
	Video Content Security	Merrick Kingston	May-20
	Optical Network Hardware	Esther Cheh	Jun-20
	SIP Trunking	Diane Myers	Aug-20
	UCaaS Scorecard: North America – 2021	Diane Myers	May-21
	SIP Trunking Service Provider Scorecard: North America – 2021	Diane Myers	Aug-21
	Smart Home Vendor Scorecard	Blake Kozak	Dec-21
Decision Matrix	Enterprise ML Development Platform	Michael Azoff	Mar-20
	Hyperconverged Infrastructure Solution	Roy Illsley	Jun-20
	Multichannel Cloud Contact Center Solution	Ken Landoline	Jul-20

The above was updated 17th Feb 2020

Principles

- The Omdia Universe is our flagship Vendor Selection methodology designed to robustly and holistically assess key vendors in growing and established technology markets. It evaluates and makes recommendations based each vendor’s capability and (with the help of our partner TrustRadius) the experience customers have had with their solution.
- The Omdia Market Radar is designed to evaluate vendors in emerging technology areas. It evaluates the vendors’ capability, but not customer experience due to the technology’s relatively nascent status.
- Omdia’s portfolio also includes reports based on legacy Ovum and IHS Markit methodologies (Decision Matrix and Scorecard respectively).

FOR FURTHER HELP

All Omdia Vendor Assessment reports are available end-users via our Enterprise Decision Maker Intelligence Service. For inquiries about this service or feedback on our publication schedule, please contact:

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