



UNIVERSE Publication Schedule 2020-21

Technology Area	Lead Analyst	Publication Date
Hybrid and Multicloud Management Solution	Roy Illsley	Sept-20
Digital Experience Management	Sue Clarke	Sept-20
Customer Engagement Platforms	Jeremy Cox	Nov-20
Digital Banking Platforms	Dan Mayo, Philip Benton	Nov-20
Robotic Process Automation (RPA)	Cassandra Mooshian	Dec-20
IDaaS	Rik Turner	Feb-21
Collaborative Meeting Services	Prachi Nema	Feb-21
IoT Device Management	Sam Lucero	Mar-21
IT Security Services	Adam Etherington, Adrian Ho	Mar-21
Enterprise Service Management	Adam Holtby	Apr-21
Enterprise MLOps Platforms	Bradley Shimmin	Apr-21
Selecting a Content Services Solution	Sue Clarke	Apr-21
AIOps	Roy Illsley	Jul-21
CPaaS	Pamela Clark-Dickson	Sep-21
Email Security	Rik Turner	Sep-21
Payment Hubs	Philip Benton	Sep-21
Cloud Providers	Roy Illsley	Sep-21
Privileged Access Management	Don Tait	Sep-21
SIEM	Eric Parizo	Sep-21
Omnichannel Cloud Contact Center	Ken Landoline	Oct-21
Digital Asset Management	Sue Clarke	Oct-21
Database Management Vendors	Sam Lucero	Nov-21
Modern Data Platform	Brad Shimmin	Dec-21
Robotic Process Automation (RPA)	Cassandra Mooshian	Dec-21
Encryption Key Management	Tanner Johnson	Dec-21



MARKET RADAR Publication Schedule 2020-21

Technology Area	Lead Analyst	Publication Date
Zero Trust Access	Rik Turner	Mar-20
CSPs' Automotive and Connected Car Strategies and Propositions	John Canali	Apr-20
Project Portfolio Management	Terry White	Jul-20
Customer Engagement Solution for CSPs	Adaora Okeleke	Jul-20
AI-enabled Experience Management Platforms	Jeremy Cox	Aug-20
Unified Endpoint Management	Adam Holtby	Aug-20
Team Collaboration Platforms	Tim Banting	Sept-20
Remote production on IP	Kedar Mohite	Sept-20
Outbound Email Security	Rik Turner	Nov-20
Next-Gen App Security (NGAS): Runtime	Rik Turner	Dec-20
AI Services	Hansa Iyengar	Feb-21
Partner Management Solutions	Chantel Cary	Mar-21
Mobile Security Management Solutions	Adam Holtby	Jun-21
Next-Generation Application Security: Pipeline	Rik Turner	Jun-21
DevOps Platforms	Terry White	Aug-21
Quantum Computing	Keith Kirkpatrick	Sep-21
AI Chipsets for Cloud and Datacenter	Jonathan Cassell	Sep-21
Customer Data Platforms	Mila D'Antonio	Oct-21
AI Chipsets for Edge	Alex Harrowell	Oct-21

Other Vendor Comparison Reports

Report Type	Technology Area	Lead Analyst	Estimated Publication Date (2020)
Scorecard	Major Home Appliances	Blake Kozak	Mar-20
	Video CDN	Andrew Young	Apr-20
	UCaaS North America	Diane Myers	May-20
	Video Content Security	Merrick Kingston	May-20
	Optical Network Hardware	Esther Cheh	Jun-20
	SIP Trunking	Diane Myers	Aug-20
	UCaaS Scorecard: North America – 2021	Diane Myers	May-21
	SIP Trunking Service Provider Scorecard: North America – 2021	Diane Myers	Aug-21
	Smart Home Vendor Scorecard	Blake Kozak	Dec-21
Decision Matrix	Enterprise ML Development Platform	Michael Azoff	Mar-20
	Hyperconverged Infrastructure Solution	Roy Illsley	Jun-20
	Multichannel Cloud Contact Center Solution	Ken Landoline	Jul-20

The above was updated 24th June 2021

Principles

- The Omdia Universe is our flagship Vendor Selection methodology designed to robustly and holistically assess key vendors in growing and established technology markets. It evaluates and makes recommendations based each vendor’s capability and (with the help of our partner TrustRadius) the experience customers have had with their solution.
- The Omdia Market Radar is designed to evaluate vendors in emerging technology areas. It evaluates the vendors’ capability, but not customer experience due to the technology’s relatively nascent status.
- Omdia’s portfolio also includes reports based on legacy Ovum and IHS Markit methodologies (Decision Matrix and Scorecard respectively).

FOR FURTHER HELP

All Omdia Vendor Assessment reports are available end-users via our Enterprise Decision Maker Intelligence Service. For inquiries about this service or feedback on our publication schedule, please contact:

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