



UNIVERSE

## Publication Schedule

Technology Area	Lead Analyst	Publication Date	Type
Enterprise Service Management	Adam Holtby	Apr-22	Update
CPaaS	Pamela Clark-Dickson	Apr-22	New
Digital Experience Management	Sue Clark	Apr-22	Update
Container Management Platforms	Roy Illsley	Apr-22	New
Digital Customer Engagement Platforms in Insurance	Charles Juniper	May-22	New
Collaborative Meeting Services	Prachi Nema	May-22	Update
Modern Data Warehouse Platforms	Brad Shimmin	Jun-22	New
Data Protection & Backup Cloud Era	Dennis Hahn	Jun-22	New
Cybersecurity Awareness & Behavior	Curt Franklin	Jul-22	New
Global IT Security Services	Adam Etherington	Aug-22	Update
Unified Endpoint Management	Adam Holtby	Sept-22	New
Comprehensive XDR	Eric Parizo	Sept-22	New
Customer Communications Management	Sue Clark	Oct-22	New
Cloud-based Core Banking Platforms	Philip Benton	Oct-22	New
Insurance Business Platforms	Charles Juniper	Nov-22	New
Hybrid and Multicloud Management	Roy Illsley	Nov-22	Update
Intelligent Automation	Cassandra Mooshian	Nov-22	New
Quantum-proof Encryption	Tanner Johnson	Nov-22	New
IDaaS	Don Tait	Jan-23	Update

Technology Area	Lead Analyst	Publication Date	Update
<a href="#">Hybrid and Multicloud Management Solutions</a>	Roy Illsley	Sept-20	Nov-22
<a href="#">Digital Experience Management</a>	Sue Clarke	Sept-20	Apr-22
<a href="#">Customer Engagement Platforms</a>	Jeremy Cox	Nov-20	Yes, timing TBD
<a href="#">Digital Banking Platforms</a>	Dan Mayo, Philip Benton	Nov-20	2023
<a href="#">Robotic Process Automation (RPA)</a>	Cassandra Mooshian	Dec-20	Dec-21
<a href="#">IDaaS</a>	Rik Turner	Feb-21	Jan-23
<a href="#">Collaborative Meeting Services</a>	Prachi Nema	Feb-21	May-22
<a href="#">IoT Device Management</a>	Sam Lucero	Mar-21	
<a href="#">Global IT Security Services</a>	Adam Etherington	Mar-21	Aug-22
<a href="#">Enterprise Service Management</a>	Adam Holtby	Apr-21	Apr-22
<a href="#">Enterprise MLOps Platforms</a>	Bradley Shimmin	Apr-21	
<a href="#">Content Services Solutions</a>	Sue Clarke	Apr-21	
<a href="#">AIOps</a>	Roy Illsley	Jul-21	
<a href="#">Email Security</a>	Rik Turner	Sept-21	
<a href="#">Privileged Access Management</a>	Don Tait	Sept-21	
<a href="#">Cloud Service Providers</a>	Roy Illsley	Oct-21	
<a href="#">Payment Hubs</a>	Philip Benton	Oct-21	
<a href="#">Next-Generation Security Information and Event Management Solution</a>	Eric Parizo	Nov-21	
<a href="#">Digital Asset Management</a>	Sue Clarke	Oct-21	
<a href="#">Robotic Process Automation (RPA)</a>	Cassandra Mooshian	Nov-21	



# MARKET RADAR Publication Schedule 2020-22

Technology Area	Lead Analyst	Publication Date
<a href="#">Zero Trust Access</a>	Rik Turner	Mar-20
<a href="#">CSPs' Automotive and Connected Car Strategies and Propositions</a>	John Canali	Apr-20
<a href="#">Project Portfolio Management</a>	Terry White	Jul-20
<a href="#">Customer Engagement Solution for CSPs</a>	Adaora Okeleke	Jul-20
<a href="#">AI-enabled Experience Management Platforms</a>	Jeremy Cox	Aug-20
<a href="#">Unified Endpoint Management</a>	Adam Holtby	Aug-20
<a href="#">Team Collaboration Platforms</a>	Tim Banting	Sept-20
<a href="#">Remote production on IP</a>	Kedar Mohite	Sept-20
<a href="#">Outbound Email Security</a>	Rik Turner	Nov-20
<a href="#">Next-Gen App Security (NGAS): Runtime</a>	Rik Turner	Dec-20
<a href="#">AI Services</a>	Hansa Iyengar	Feb-21
<a href="#">US Provider Access Networks</a>	Brian Washburn	May-21
<a href="#">Mobile Security Management Solutions</a>	Adam Holtby	Jun-21
<a href="#">Next-Generation Application Security: Pipeline (Pipeline NGAS)</a>	Rik Turner	Jun-21
<a href="#">Top 25 AI Start-ups</a>	Alexander Harrowell	Jul-21
<a href="#">DevOps Platforms</a>	Terry White	Oct-21
<a href="#">Unified Endpoint Management</a>	Adam Holtby	Nov-21
<a href="#">Cloud Permissions Management</a>	Rik Turner	Mar-22
<b>AI Chipsets for Cloud and Datacenter</b>	Jonathan Cassell	Jun-22
<b>Endpoint Security</b>	Rik Turner	Jul-22
<b>AI Processors for Cloud and Datacenter</b>	Jonathan Cassell	Sept-22
<b>Quantum Computing</b>	Sam Lucero	Sept-22
<b>VDA Market Radar</b>	Mark Beccue	Sept-22
<b>Identity Governance and Administration (IGA)</b>	Don Tait	Sept-22
<b>Enterprise Data Management</b>	Terry White	Sept-22
<b>AI Chipsets for Edge</b>	Jonathan Cassell	Nov-22
<b>Quantum-Proof Encryption</b>	Tanner Johnson	Nov-22
<b>Private Networks</b>	Pablo Tomasi	Nov-22

## Other Vendor Comparison Reports

Report Type	Technology Area	Lead Analyst	Estimated Publication Date (2020)
Scorecard	<a href="#">Major Home Appliances</a>	Blake Kozak	Mar-20
	<a href="#">Video CDN</a>	Andrew Young	Apr-20
	<a href="#">UCaaS North America</a>	Diane Myers	May-20
	<a href="#">Video Content Security</a>	Merrick Kingston	May-20
	<a href="#">Optical Network Hardware</a>	Esther Cheh	Aug-20
	<a href="#">SIP Trunking</a>	Diane Myers	Aug-20
	<a href="#">Smart Home Vendors</a>	Blake Kozak	Dec-20
	<a href="#">UCaaS Scorecard: North America – 2021</a>	Diane Myers	May-21
	<a href="#">SIP Trunking Service Provider: North America – 2021</a>	Diane Myers	Aug-21
	<a href="#">Smart Home Vendors</a>	Blake Kozak	Dec-21
Decision Matrix	<a href="#">Enterprise ML Development Platform</a>	Michael Azoff	Mar-20
	<a href="#">Hyperconverged Infrastructure Solution</a>	Roy Illsley	Jun-20
	<a href="#">Multichannel Cloud Contact Center Solution</a>	Ken Landoline	Jul-20

*The above was updated 6<sup>th</sup> Apr 2022*

## Principles

- The Omdia Universe is our flagship Vendor Selection methodology designed to robustly and holistically assess key vendors in growing and established technology markets. It evaluates and makes recommendations based each vendor’s capability and (with the help of our partner TrustRadius) the experience customers have had with their solution.
- The Omdia Market Radar is designed to evaluate vendors in emerging technology areas. It evaluates the vendors’ capability, but not customer experience due to the technology’s relatively nascent status.

### FOR FURTHER HELP

All Omdia Vendor Assessment reports are available end-users via our Enterprise Decision Maker Intelligence Service. For inquiries about this service or feedback on our publication schedule, please contact:

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