



## UNIVERSE Publication Schedule

Technology Area	Lead Analyst	Publication Date	Type
Cloud Providers	Roy Illsley	Oct-21	New
CPaaS	Pamela Clark-Dickson	Oct-21	New
Payment Hubs	Philip Benton	Oct-21	New
SIEM	Eric Parizo	Oct-21	New
Digital Asset Management	Sue Clarke	Oct-21	New
Robotic Process Automation (RPA)	Cassandra Mooshian	Dec-21	Update
Customer Engagement Platforms in Insurance	Charles Juniper	Feb-22	New
Collaborative Meeting Services	Prachi Nema	Feb-22	Update
Data Protection & Backup Cloud Era	Dennis Hahn	Mar-22	New
Enterprise Service Management	Adam Holtby	Mar-22	Update
Global IT Security Services	Adam Etherington	Mar-22	Update
Content Services Solutions	Sue Clark	Apr-22	Update
Container Management Platforms	Roy Illsley	Apr-22	New
Modern Data Warehouse Platforms	Brad Shimmin	May-22	New
SD-WAN Platforms	Dominika Koncewicz	May-22	New
Cybersecurity Awareness & Behavior	Curt Franklin	Jun-22	New
Security Operations for IIoT	Hollie Hennessy	Jun-22	New
Endpoint Security	Rik Turner	Jul-22	New
Identity Governance & Admin (IGA)	Don Tait	Aug-22	New
CPaaS	Pamela Clark-Dickson	Oct-22	Update
Unified Endpoint Management	Adam Holtby	Sept-22	New
Comprehensive XDR	Eric Parizo	Sept-22	New
Digital Asset Management	Sue Clark	Oct-22	New
Cloud-based Core Banking Platforms	Philip Benton	Oct-22	New
Insurance Business Platforms	Charles Juniper	Oct-22	New
Hybrid and Multicloud Management	Roy Illsley	Nov 22	Update
Intelligent Automation	Cassandra Mooshian	Nov-22	New
Quantum-proof Encryption	Tanner Johnson	Nov-22	New
IoT Consultancy Providers	Sam Lucero	Dec-22	New
Enterprise AutoML	Bradley Shimmin	Dec-22	New
IDaaS	Rik Turner	Jan-23	Update

Technology Area	Lead Analyst	Publication Date	Update
<a href="#">Hybrid and Multicloud Management Solutions</a>	Roy Illsley	Sept-20	Nov-22
<a href="#">Digital Experience Management</a>	Sue Clarke	Sept-20	
<a href="#">Customer Engagement Platforms</a>	Jeremy Cox	Nov-20	Yes, timing TBD
<a href="#">Digital Banking Platforms</a>	Dan Mayo, Philip Benton	Nov-20	2023
<a href="#">Robotic Process Automation (RPA)</a>	Cassandra Mooshian	Dec-20	Dec-21
<a href="#">IDaaS</a>	Rik Turner	Feb-21	Jan-23
<a href="#">Collaborative Meeting Services</a>	Prachi Nema	Feb-21	Feb-22
<a href="#">IoT Device Management</a>	Sam Lucero	Mar-21	
<a href="#">Global IT Security Services</a>	Adam Etherington	Mar-21	Mar-22
<a href="#">Enterprise Service Management</a>	Adam Holtby	Apr-21	Mar-22
<a href="#">Enterprise MLOps Platforms</a>	Bradley Shimmin	Apr-21	
<a href="#">Content Services Solutions</a>	Sue Clarke	Apr-21	Apr-22
<a href="#">AIOps</a>	Roy Illsley	Jul-21	
<a href="#">Email Security</a>	Rik Turner	Sept-21	
<a href="#">Privileged Access Management</a>	Don Tait	Sept-21	



# MARKET RADAR Publication Schedule 2020-21

Technology Area	Lead Analyst	Publication Date
<a href="#">Zero Trust Access</a>	Rik Turner	Mar-20
<a href="#">CSPs' Automotive and Connected Car Strategies and Propositions</a>	John Canali	Apr-20
<a href="#">Project Portfolio Management</a>	Terry White	Jul-20
<a href="#">Customer Engagement Solution for CSPs</a>	Adaora Okeleke	Jul-20
<a href="#">AI-enabled Experience Management Platforms</a>	Jeremy Cox	Aug-20
<a href="#">Unified Endpoint Management</a>	Adam Holtby	Aug-20
<a href="#">Team Collaboration Platforms</a>	Tim Banting	Sept-20
<a href="#">Remote production on IP</a>	Kedar Mohite	Sept-20
<a href="#">Outbound Email Security</a>	Rik Turner	Nov-20
<a href="#">Next-Gen App Security (NGAS): Runtime</a>	Rik Turner	Dec-20
<a href="#">AI Services</a>	Hansa Iyengar	Feb-21
<a href="#">US Provider Access Networks</a>	Brian Washburn	May-21
<a href="#">Mobile Security Management Solutions</a>	Adam Holtby	Jun-21
<a href="#">Next-Generation Application Security: Pipeline (Pipeline NGAS)</a>	Rik Turner	Jun-21
<a href="#">Top 25 AI Start-ups</a>	Alexander Harrowell	Jul-21
DevOps Platforms	Terry White	Oct-21
Unified Endpoint Management	Adam Holtby	Oct-21
Quantum Computing	Keith Kirkpatrick	Oct-21
AI Chipsets for Cloud and Datacenter	Jonathan Cassell	Oct-21
Customer Data Platforms	Mila D'Antonio	Oct-21
AI Chipsets for Edge	Alex Harrowell	Oct-21

## Other Vendor Comparison Reports

Report Type	Technology Area	Lead Analyst	Estimated Publication Date (2020)
Scorecard	<a href="#">Major Home Appliances</a>	Blake Kozak	Mar-20
	<a href="#">Video CDN</a>	Andrew Young	Apr-20
	<a href="#">UCaaS North America</a>	Diane Myers	May-20
	<a href="#">Video Content Security</a>	Merrick Kingston	May-20
	<a href="#">Optical Network Hardware</a>	Esther Cheh	Aug-20
	<a href="#">SIP Trunking</a>	Diane Myers	Aug-20
	<a href="#">Smart Home Vendors</a>	Blake Kozak	Dec-20
	<a href="#">UCaaS Scorecard: North America – 2021</a>	Diane Myers	May-21
	<a href="#">SIP Trunking Service Provider: North America – 2021</a>	Diane Myers	Aug-21
	<a href="#">Smart Home Vendors</a>	Blake Kozak	Dec-21
Decision Matrix	<a href="#">Enterprise ML Development Platform</a>	Michael Azoff	Mar-20
	<a href="#">Hyperconverged Infrastructure Solution</a>	Roy Illsley	Jun-20
	<a href="#">Multichannel Cloud Contact Center Solution</a>	Ken Landoline	Jul-20

*The above was updated Sept 2021*

## Principles

- The Omdia Universe is our flagship Vendor Selection methodology designed to robustly and holistically assess key vendors in growing and established technology markets. It evaluates and makes recommendations based each vendor’s capability and (with the help of our partner TrustRadius) the experience customers have had with their solution.
- The Omdia Market Radar is designed to evaluate vendors in emerging technology areas. It evaluates the vendors’ capability, but not customer experience due to the technology’s relatively nascent status.
- Omdia’s portfolio also includes reports based on legacy Ovum and IHS Markit methodologies (Decision Matrix and Scorecard respectively).

### FOR FURTHER HELP

All Omdia Vendor Assessment reports are available end-users via our Enterprise Decision Maker Intelligence Service. For inquiries about this service or feedback on our publication schedule, please contact:

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