

Command & Control Rooms Report - 2025

Part of the Public Safety and Critical Communications
Service Area Coverage

Monitor and analyze important trends, gauge market shifts
and make informed business decisions.





Paul Bremner

*Principal Analyst,
Public Safety & Critical
Communications*

“The command center technology markets are undergoing a period of rapid change as the critical communications industry shifts toward digital and broadband. Combined with underlying consolidation of control rooms, vendors must stay abreast of these changes or be left behind.”

Command & Control Rooms Report - 2025

Who Is This Product For?

Strategy, Product, Marketing and Commercial teams working within...

- Technology vendors in CAD, RMS, DEMS, body worn cameras and other command center technology solutions
- Systems integrators supporting command center and digital evidence ecosystems
- Investment firms seeking strategic insight into the public safety technology landscape

How Does Omdia Help You?

- **Navigate market complexity:** Track developments across interconnected command center technologies and digital evidence systems
- **Benchmark competitors:** Identify leaders in CAD, DEM, and surveillance- globally and by region
- **Spot opportunities:** Understand where and how different technologies are gaining traction
- **Forecast with confidence:** Access five-year forecasts, market sizing, and trend analysis rooted in real-world data

Key Questions Answered?

- What is the global and regional market size and growth potential for command center technologies, body worn cameras and digital evidence management software?
- Who are the leading players in each technology category and region?
- How many control rooms exist in my target sector and region?
- Which verticals (e.g., public safety, utilities, transportation) are driving demand?
- What technology shifts, such as cloud adoption, AI, or system convergence- will define the next five years?

Command Center Technologies Intelligence Service: Deliverables

Core Deliverables



Market Databases

—Annual—

- Command & Control Room Technologies Market Database
- Command & Control Room Project Tracking Database



High-Quality Insights Reports

—Annual—

- Command & Control Room Regional Reports
 - North America
 - Latin America & the Caribbean
 - EMEA
 - Asia & Oceania
- Command & Control Rooms Merger & Acquisition Analysis Report



Analyst Insights & Access

— Ongoing —

Regular expert commentary and direct access to analysts for real-time responses to critical questions and tailored guidance.

Command and Control Rooms: Database

Flagship Database

Global database tracking revenues and the installed base for the command and control room market.

Details

Frequency: Annual

Measures

- Revenues
- Installed base

Regions

- EMEA
- Latin America
- Asia Pacific
- North America

Coverage

Technologies

- Computer-aided dispatch (CAD)
- Call-taking software
- Geographic information systems (GIS)
- Video surveillance integration software
- Recording software
- Records management software (RMS)
- Voice dispatch
- Other technologies

Services

Vertical markets

- Public safety
- Transportation
- Utilities

Project Tracking Database

Global database tracking projects for nearly 50 firms since 2015.

This annually updated database collects publicly available data on command and control projects globally.

Analysts use sources such as company press releases and websites, critical communications industry news sources and company annual reports to compile this information.

Command and Control Rooms: Database

Command & Control Rooms Report - 4 Vols

A comprehensive assessment of command and control room technologies and services covering five-year forecasting and trend analysis for three vertical markets:

- public safety
- Transportation
- utilities

Includes market shares for major technology and service providers and supplementary regional Excel databases for the four volumes:

- North America
- EMEA
- Latin America
- Asia Pacific

Frequency: Annual

Market Briefs

Concise deliverables addressing market trends and developments.

Past topics have included:

- COVID-19 impacts on the control room market
- Merger & Acquisition (M&A) report
- Ecosystem expansion in ECC's
- Physical security information management (PSIM) software
- Trade show reports from events including: APCO, IWCE, CCW, IACP, BAPCO, ICCRA Congress

Frequency: Ongoing

We think with you, not at you.

Our clients enjoy **direct access to our analysts.**

Through open dialogue, we help you navigate your competitive landscape, shape your go to market strategies, and open new paths forward.

Access to expertise



Support for your most pressing questions

3,800+ “Ask An Analyst” hours annually



Seamless engagement and client success

100+ account and customer success team



Decades of experience

Across Channel, Consumer, Integrated Tech, Enterprise and Telecoms



Disclaimer

The Omdia research, data and information referenced herein (the “Omdia Materials”) are the copyrighted property of TechTarget, Inc. and its subsidiaries or affiliates (together “Informa TechTarget”) or its third-party data providers and represent data, research, opinions, or viewpoints published by Informa TechTarget, and are not representations of fact.

The Omdia Materials reflect information and opinions from the original publication date and not from the date of this document. The information and opinions expressed in the Omdia Materials are subject to change without notice and Informa TechTarget does not have any duty or responsibility to update the Omdia Materials or this publication as a result.

Omdia Materials are delivered on an “as-is” and “as-available” basis. No representation or warranty, express or implied, is made as to the fairness, accuracy, completeness, or correctness of the information, opinions, and conclusions contained in Omdia Materials.

To the maximum extent permitted by law, Informa TechTarget and its affiliates, officers, directors, employees, agents, and third-party data providers disclaim any liability (including, without limitation, any liability arising from fault or negligence) as to the accuracy or completeness or use of the Omdia Materials. Informa TechTarget will not, under any circumstance whatsoever, be liable for any trading, investment, commercial, or other decisions based on or made in reliance of the Omdia Materials.