Command & Control Rooms Report - 2025

Part of the Public Safety and Critical Communications Service Area Coverage

Monitor and analyze important trends, gauge market shifts and make informed business decisions.

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"The command center technology markets are undergoing a period of rapid change as the critical communications industry shifts toward digital and broadband. Combined with underlying consolidation of control rooms, vendors must stay abreast of these changes or be left behind."

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Who Is This Product For?

Strategy, Product, Marketing and Commercial teams working within...

- Technology vendors in CAD, RMS, DEMS, body worn cameras and other command center technology solutions
- Systems integrators supporting command center and digital evidence ecosystems
- Investment firms seeking strategic insight into the public safety technology landscape

How Does Omdia Help You?

- **Navigate market complexity:** Track developments across interconnected command center technologies and digital evidence systems
- **Benchmark competitors:** Identify leaders in CAD, DEM, and surveillance- globally and by region
- **Spot opportunities:** Understand where and how different technologies are gaining traction
- **Forecast with confidence:** Access five-year forecasts, market sizing, and trend analysis rooted in real-world data

Key Questions Answered?

- What is the global and regional market size and growth potential for command center technologies, body worn cameras and digital evidence management software?
- Who are the leading players in each technology category and region?
- How many control rooms exist in my target sector and region?
- Which verticals (e.g., public safety, utilities, transportation) are driving demand?
- What technology shifts, such as cloud adoption, AI, or system convergence- will define the next five years?

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Command Center Technologies Intelligence Service: Deliverables

Core Deliverables

Market Databases

—Annual—

- Command & Control Room Technologies Market Database

- Command & Control Room Project Tracking Database

High-Quality Insights Reports

—Annual—

- Command & Control Room Regional Reports

  - North America

  - Latin America & the Caribbean

  - EMEA

  - Asia & Oceania

- Command & Control Rooms Merger & Acquisition Analysis Report

Analyst Insights & Access

— Ongoing —

Regular expert commentary and direct access to analysts for real-time responses to critical questions and tailored guidance.

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Command and Control Rooms: Database

Flagship Database

Global database tracking revenues and the installed base for the command and control room market.

Details

Frequency: Annual

Measures
- Revenues
- Installed base

Regions
- EMEA
- Latin America
- Asia Pacific
- North America

Coverage

Technologies
- Computer-aided dispatch (CAD)
- Call-taking software
- Geographic information systems (GIS)
- Video surveillance integration software
- Recording software
- Records management software (RMS)
- Voice dispatch
- Other technologies

Services

Vertical markets
- Public safety
- Transportation
- Utilities

Project Tracking Database

Global database tracking projects for nearly 50 firms since 2015.

This annually updated database collects publicly available data on command and control projects globally.

Analysts use sources such as company press releases and websites, critical communications industry news sources and company annual reports to compile this information.

Command and Control Rooms: Database

Command & Control Rooms Report - 4 Vols

A comprehensive assessment of command and control room technologies and services covering five-year forecasting and trend analysis for three vertical markets:
- public safety
- Transportation
- utilities

Includes market shares for major technology and service providers and supplementary regional Excel databases for the four volumes:
- North America
- EMEA
- Latin America
- Asia Pacific

Frequency: Annual

Market Briefs

Concise deliverables addressing market trends and developments.

Past topics have included:
- COVID-19 impacts on the control room market
- Merger & Acquisition (M&A) report
- Ecosystem expansion in ECC's
- Physical security information management (PSIM) software
- Trade show reports from events including: APCO, IWCE, CCW, IACP, BAPCO, ICCRA Congress

Frequency: Ongoing

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