

# Command Center Technologies Intelligence Service

**Trusted intelligence on the digital evolution of command center technologies - from broadband, software to innovation.**

## Key Questions Answered

- Who are the leading CAD and dispatch system providers?
- How many control rooms exist in my target sector and region?
- Which markets offer the best opportunities for control technology suites?
- Which technologies are end users most likely to adopt for the near and long term?
- What technology shifts—such as cloud adoption, AI, or system convergence—will define the next **5** years?

## What We Offer

- Detailed market assessments for core control room technologies, including CAD, GIS, and RMS
- Insights into vendor strategies, market positioning, and adoption trends
- Proprietary survey data and expert analysis to help businesses anticipate market changes
- Direct engagement with Omdia experts to interpret market developments, validate assumptions, and support strategic decisions



Command center technology landscape is experiencing a revolutionary convergence of AI analytics, cloud operations, and enhanced interoperability, transforming how public safety agencies leverage real-time intelligence – a shift that demands vendors maintain deep market awareness to remain competitive.



**Paul Bremner**

*Principal Analyst*

**SPEAK WITH OUR EXPERTS**

# Extensive coverage of security systems integration

## Key Deliverables



### Market Databases

Two comprehensive global and regional market databases providing market size and growth potential for command center technologies, body worn cameras and digital evidence management software

- Command & Control Room Technologies Market Database
- Body Worn Cameras & DEMS Market Database



### Market Reports

Individual market reports covering the global control room market and the body worn camera and digital evidence markets, providing detail and insight into market and technology trends, drivers and the competitive landscape



### Analyst Insights & Advisory - Ongoing

In-depth expert analysis on market trends, vendor movements, and technology advancements—alongside on-demand analyst access for tailored strategic guidance.

## Scope of Work

The Command Center Technologies Intelligence Service covers two primary market areas: the Command & control Room/PSAP market, and the body worn camera & digital evidence management market.

### Command & Control Rooms/PSAPs

- **Measures:** Revenues, Installed base
- **Regions covered:** North America, EMEA, Latin America & the Caribbean, Asia & Oceania
- **Technologies tracked:** Computer-Aided Dispatch (CAD), Call-Taking Software, Geographic Information Systems (GIS), Video Surveillance Integration Software, Recording Software, Records Management Software (RMS), Voice Dispatch, Other critical control room technologies

### Body Worn Cameras & Digital Evidence Management

- **Measures:** Revenues, Unit shipments, Installed base
- **Regions covered:** Americas, Europe, Middle East & Africa, Asia & Oceania
- **Technologies tracked:** Body worn cameras, DEMS, Police in-car video

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